

Central Surgery

**We are sorry for any inconvenience,
but the surgery will be CLOSED from
1pm for staff training on:**

THURSDAY 9TH May 2024

**and our phone lines will be closing as
normal at 12.30pm.**

Central Surgery

THURSDAY 9TH MAY 2024

We are sorry for any inconvenience, but the surgery is closed this afternoon from 1pm for training and our phone lines will be closing as normal at 12.30pm.

There are no doctors on the premises that afternoon. If you need medical advice when we are closed the following options are available:

Out of Hours Service from the hours of 1pm – 6.30pm

You should call the Out of Hours Service on **0300 323 0671** if you do not have a life-threatening situation but urgently need medical help or advice between the hours of 1pm – 6.30pm.

NHS 111 Service from the hours of 6.30pm – 8am.

You should use the NHS 111 service for urgent medical help or advice from 6.30pm until we open at 8am. In the event of a life-threatening situation please dial 999.

How does it work?

The Out of Hours service and NHS 111 service is staffed by a team of fully trained advisers, supported by experienced nurses and paramedics. They will ask you questions to assess your symptoms, then give you the healthcare advice you need or direct you straightaway to the local service that can help you best. That could be A&E, an out-of-hours doctor, an **urgent care centre** or a **walk-in centre**, a community nurse, an **emergency dentist** or a late-opening chemist.

Advice from Pharmacists

Pharmacists can give advice on minor illnesses and medication queries.

Urgent Care Centre, Oadby

The Urgent Care Centre at Oadby is open from 8am – 9pm weekdays and 8am – 8pm on weekends and bank holidays. This service is available for minor illnesses and injuries.

Address: 18 The Parade, Oadby, Leicester, LE2 5BJ

Accident & Emergency Departments

The nearest Accident & Emergency department is:

- Leicester Royal Infirmary, Infirmary Square, Leicester, LE1 5WW

Out-of-hours services are generally busy so please think carefully before asking to see a doctor and only do so if you genuinely cannot wait until the surgery re-opens.

IN A GENUINE EMERGENCY YOU SHOULD CALL 999. CHEST PAINS AND/OR SHORTNESS OF BREATH CONSTITUTE AN EMERGENCY.