



Dear Patient,

On behalf of the practice, we would like to offer our sincere condolences for your loss. We understand that it can be a difficult and confusing time when somebody loses a loved one.

To give some extra support, we have put together this booklet to provide you with information regarding the services available to you together with some advice which we hope you will find useful.

Please remember, should you require any additional help from your GP then please do not hesitate to contact us via AccuRx or call us on 0116 2712175

With sincere sympathy

The Central Surgery

Registering the death

You will need to register the death with the registrar of births, marriages and deaths for the district where the death occurred within 5 days. The registrar will register the death and then issue the “Green Form” (Form 9) for burial or cremation directly to your chosen burial authority and copied to your funeral director.

Leicestershire and Rutland registrars will discuss with you how many death certificates you would like and post them out to you. You should have a credit or debit card ready to pay for the certificates, which cost £11 each.

Please telephone your local registration service. If you are not able to telephone, then you can send an email.

- Leicester Death Registrations: 0116 454 1000 register.office@leicester.gov.uk
- Leicestershire Death Registrations: 0116 305 6565 registration@leics.gov.uk
- Rutland Death Registrations: 01572 758 380 registrars@rutland.gov.uk

Bereavement Support

We understand that losing a loved one can feel overwhelming, and may be made more distressing at this time, and in the circumstances. There are local and national organisations who can help you and your family, and a selection are listed below.

There are several organisations who can support you and your family during This distressing time, and you may also consider your local faith leaders and Places of worship if you feel this would help.

- Faith and Chaplaincy at Leicester’s hospitals – find out more information at www.leicestershospitals.nhs.uk/patients/patient-and-visitor-services/faith-and-chaplaincy/
- Cruse - If you need support dealing with bereavement and grief, Cruse has information on their website (www.cruse.org.uk). Cruse also operates a free helpline: 0808 808 1677
- The Laura Centre is a Leicester based charity to support people who have lost a child, or a child who is bereaved. www.thelauracentre.org.uk/
- The National Bereavement Partnership - COVID-19 Hub.

The partnership (www.nationalbereavementpartnership.org) provides a platform for associated practical advice services, support assistance.

- For a step-by-step guide after a bereavement visit www.gov.uk/after-a-death.

There is also a section on financial help with funeral costs on the government's website:

www.gov.uk/funeral-payments .

- The Compassionate Friends offer support to families after the death of a child of any age and from any cause: tcf.org.uk Alternatively, please call: 0345 123 2304
- The Bereavement Advice Centre can be reached on 0800 634 9494
www.bereavementadvice.org/
- Citizens Advice Bureau – www.citizensadvice.org.uk
- Samaritans – e-mail enquiries to jo@samaritans.org.uk or visit website www.samaritans.org or call 116 123