

# YOUR CENTRAL SURGERY MONTHLY

AUGUST 2023



## All Languages Group!

During some initial conversations with Oadby based patients/residents, it became clear that language can often be a barrier to accessing services from Oadby and Wigston Primary Care Network and the Local Area Coordinators.

The group decided they would like to add some structure to the session and now begin each week by introducing themselves and saying hello in their own language. This encourages everyone to learn more about each other.

The group have also engaged with creating a new poster welcoming attendees in 12 different languages.

The volunteers are often multilingual with the following languages spoken:

Gujarati, Swahili, Hindi, Urdu, Punjabi, Cantonese, Arabic & more!  
We are also able to offer help, individually, to attendees who would like to speak English more confidently.

**Every Wednesday at - Oadby Baptist Church,  
Leicester Rd, Oadby, Leicester LE2 5BD  
12:00pm - 1:00pm**

## Bereavement Hubs

The LOROS Bereavement Hubs offer drop-in sessions that aim to provide those who are bereaved with a place where they can access information, talk to others and share their thoughts and feelings.

The hubs are available to anyone over 18 who has been bereaved, regardless of the cause.

There is no need for an appointment, just drop in at any time during the session. The hubs take place weekly on the same day and time and are supported by trained bereavement volunteers.

**LOROS Hospice  
Groby Road, Leicester, LE3 9QE**

**From Saturday 4th February 2023, we will be holding fortnightly hubs here at the Hospice from 10am-11.30 pm.**

## **CAMPAIGN OF THE MONTH**

### Psoriasis Awareness Month

Over 8 million people in this country and 125 million worldwide live with psoriasis, and every single one of you has your own unique story.

Each August, people come together to honour and recognize each other during Psoriasis Action Month.

#ThisIsPsoriasis

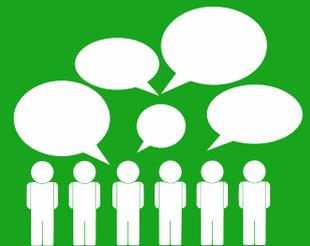
## We need YOU!

### PPG!

Become part of our patient participation group! Provide your views and opinions to move the Practice forward.

### Lets work together!

If you are interested in joining, please download a form from our website and hand in to Reception.



## DID NOT ATTEND

Here is the amount of patients who did not attend their booked appointment last month:

# 155

